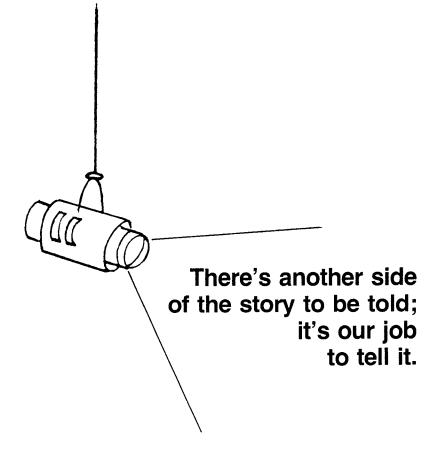
2-3/Educating the public

1 1 1



2/3 Educating the public

Writing a letter to the editor

Writing a letter to the editor is an effective way of telling our side of the story to the public. Of people who read newspapers, 87%* read the editorial pages. In the editorial pages your opinions will get readership.

If you decide to write a letter to the editor, refer to **Section 1: The issues** for ideas. For additional help, write the Public Affairs Department (use one of the postage-paid envelopes from the back of the manual).

Some pointers on writing effective letters:

- Write tight.
- Focus sharply.
- Walk tall, but walk softly.
- Sign your name.
- Use plain paper.

Write tight

Study your newspaper. If it rarely publishes more than 100 words per letter, don't write 1000. Boil it down. If you don't, the editor will—and he might miss the point.

Focus sharply

Don't "write the book." If you'd like to cover 10 points, don't. Zero in on just one or two. Sharp focus may get your letter published. Covering too much ground may get your letter dropped in the round file.

Walk tall, but walk softly

You'll catch no flies with vinegar. Sweet reason is more persuasive than bitter anger. If a news story or an editorial maligns the tobacco industry or your company, take up the challenge proudly. But be calm and factual as you explain your side. Angry letters may get readership, but they don't usually do a great job of changing opinions.

Sign your name

Sign your letter with your full name and include your address. Editors rarely print anonymous letters. Editors are rarely fooled by letters with false names—they check. On request, and if circumstances warrant, the editor may withhold your name, but such occasions are rare. Don't ask the editor for a reply; don't ask for a return of your manuscript.

Use plain paper

Since this is your *personal* letter, use plain paper or your own personal stationery.

^{*}Newspaper Advertising Bureau

Telling our side of the story

Our industry rarely gets the opportunity to tell our side of the story. Most tobacco-related stories and speeches oppose smoking in one way or another. Because we are seldom invited to tell our side, it's necessary for us to seek out opportunities.

Every community has a number of civic, service, and religious organizations and, in many places, tobacco trade organizations. Each of these has a program chairman who is always in search of new and interesting programs to present to the group at meetings. The offer of an interesting program from the tobacco industry would often be welcomed.

Here's a partial list of organizations you should find receptive to a tobacco program. Perhaps you belong to one or more of these:



Civitan International
Jaycees
Lions International
National Exchange Club
Optimist International
Rotary International
Ruritan International
Religious groups
Tobacco trade groups

The Philip Morris Public Affairs Department, the Tobacco Institute (TI), the Tobacco Tax Council (TTC), and the Tobacco Action Network (TAN) all have interesting and well produced slide presentations, films, and printed materials that can be used at meetings of almost any group. Industry speakers are also available to talk on tobacco related topics.

If you'd like to arrange a tobacco program in your area, contact the Public Affairs Department. We would appreciate at least three weeks advance notice.

Distributing industry pamphlets and brochures

Another excellent way to help educate the public is by distributing informative industry pamphlets and brochures to interested people in your area. To order copies of industry materials, use the order form that you'll find in this chapter. When we send you the materials, we'll also enclose another order form for your future use.



| Chapter 1-1 | | | | |
|---|---------------------------------------|--|--|--|
| "Tobacco History Bibliography": a descriptive listing. | | "There is No Tobacco Subsidy": a factual brochure describing why the tobacco price stabilization program is one of the federal government's least expensive and most successful farm loan programs | | |
| Tobacco History Series—pamphlets available for the following states: | | and the figure of the control of the | | |
| Connecticut Missouri | | "Tobacco from seed to smoke amid controversy": handy reference guide to the tobacc industry. | | |
| Florida New York Georgia North Carolina | 1. | | | |
| Notin Carolina | # he ! | "Tobacco Industry Profile": an annual fact sheet covering all phases of the industry. | | |
| Indiana Pennsylvania | | "Tobacco in Kentucky" | | |
| Kansas South Carolina | | "Tobacco in North Carolina" | | |
| Kentucky Tennessee | 1211 | | | |
| LouisianaVirginiaWisconsin | | "Tobacco in Virginia" | | |
| Massachusetts | | "Tobacco: Pioneer in American Industry": 20-page summary of the growth of tobacco agriculture manufacturing and commerce in the United States. | | |
| Chapter 1-2 | : | | | |
| "Dr. Gio Batta Gori: He Committed Truth": article by syndicated columnist James J. Kilpatrick. | | Chapter 1-4 | | |
| "The Federal Government: Chronology of Intervention in the Smoking and Health Controversy." | | "Cigarette Industry Advertising Standards": a 2-page summary. | | |
| "Intolerance in Cigaret War": essay by syndicated columnist Patrick J. Buchanan. | | "Voluntary Initiatives of the Cigarette Companies in Self-Regulation of Advertising | | |
| "Nuisance Legislation": examines the causes and effects of unenforceable nuisance laws and regulations, based on a four-day seminar, "Who Regulates the Regulators," sponsored by LEGIS 50—The Center for Legislative Improvement, May 31-June 2, 1978. | | Promotion": a 2-page chronological summary. | | |
| "The Rising Risks of Regulation": reprint of a 1978 Time Magazine essay by Jay Palmer. | | Chapter 1-5 | | |
| "Trouble With a Capital 'G": reprint of an article published in Executive Counselor, an American Institute of Management publication, on the effects of governmental interference in the affairs of business and personal freedom of choice. | | "Chapter and Verse: Public Smoking": 29-page examination of the scientific literature on the asserted effects of tobacco smoke on the nonsmoker; includes discussion of the health and a noyance issues. | | |
| Chapter 1-3 | į, į | "Is Tobacco Smoke a Health Hazard to Nonsmokers?": a 1-page listing of quotes from leadin health professionals on the issue of other people's tobacco smoke. | | |
| "Cigarettes: America's Most Overtaxed Commodity": informative brochure published by the Tobacco Tax Council. | | "A Review of Smoking and Allergy": a discussion paper reviewing the issue of so-called "tobacc smoke allergy." | | |
| "Cigarette and Alcohol Taxes Hurt Poor Men Most": by James C. Bowling, Senior Vice President and Assistant to the Chairman, Philip Morris Inc., reprinted from Business and Society Review (1976). | | "Science and Smoke": pamphlet highlighting testimony from the 1978 Congressional Subcomm tee hearings on the effects of ambient smoke on the nonsmoker. | | |
| "Does Taxation Really Affect Cigarette Sales?":informative brochure published by the Tobacco Tax Council. | · · · · · · · · · · · · · · · · · · · | "Smoker and Nonsmoker": 4-page brochure presents the industry's view on the issue of ambie tobacco smoke and its relationship to the public smoking controversy. | | |
| * | | "Special Report: Smoking and the Public" | | |
| "Report Summary: A Study of the Tobacco Industry's Economic Contribution to the Nation, its Fifty States, and the District of Columbia," by the Wharton Applied Research Center. The Wharton School of the University of Pennsylvania April 1979. | | "True? False?—Tobacco Facts" a 6-page brochure in question-and-answer form that reviews to general subject of tobacco smoke and its effect on ponsmokers. | | |



Publications Order Form

The following industry publications can be ordered either individually or in quantity. While these present certain views that may be of interest to you, they do not necessarily express the viewpoint of Philip Morris Incorporated. Indicate the quantity you would like next to the publication(s) of your choice and return the form in one of your postage-paid envelopes to the PM USA Public Affairs Department. When we send you your order, we'll enclose another order form for future use.

| Intr | oduction | | | | | | | |
|--------|--|--|--|--|--|--|--|--|
| | "About Tobacco Smoke": a 4-page folder on the chemistry of tobacco smoke. | | | | | | | |
| | "Cancer Inc.": essay by Ruth Rosenbaum on the "benign benefits" and "malignant neglect" of the U.S. cancer establishment. Reprinted courtesy of New Times Magazine. | | | | | | | |
| \Box | "The Cigarette Controversy": pointing out the industry's view of the health charges against smoking. | | | | | | | |
| | "Excerpts from 'Smoking and Health': A Report to the Surgeon General 1979": useful quotes from the recently-released Surgeon General's Report. | | | | | | | |
| | "Fact or Fancy?": 54-page discussion paper on the industry's position on issues involving smoking and women. | | | | | | | |
| | "On Smoking": a brochure containing 21 questions and answers about the place of tobacco smoking in our society, economy and health. | | | | | | | |
| | "Smoking and Health—1964-1979": 168-page discussion of the scientific evidence about smoking. | | | | | | | |
| | "Smoking and Health Research—Fiscal 1978": 1-page comparative listing of research expenditures by the tobacco industry, the federal government, the voluntary health organizations, and the University of Kentucky Tobacco and Health Research Center. | | | | | | | |
| | "Take Action Now with TAN": describes the industry's volunteer organization formed to defend to tobacco industry. | | | | | | | |
| | "The Smoking Controversy: A Perspective": examines the social, psychological and scientific aspects of tobacco issues. | | | | | | | |
| | "Tobacco Industry Research on Śmoking and Health": a review of the tobacco industry's role in support of scientific research on smoking and health. | | | | | | | |
| | "The Tobacco Institute: Scope and Activities": a brief description of our Washington, DC industry representative. | | | | | | | |
| | "Two Days in January": traces the development of imaginary statistics attributing "320,000 excess deaths" to cigarette smoking, a figure quoted during the January, 1978, launch of HEW's antismoking campaign. | | | | | | | |
| | "Women and Smoking": 9-page brochure containing answers to the most frequently heard allegations concerning women and smoking. | | | | | | | |

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Chapter 1-6

| "The Antismoking Crusade Burns Out": an article by Peter Schrag reprinted from Inquiry Magazine that discusses the underlying motives behind the antismoking movement in general and the proponents of California's Proposition 5, the antismoking ballot initiative that was rejected in 1978. | | | | | | | | | | |
|---|---|--------------------|---------------|-------------------|--------------------|--|--|--|--|--|
| "Anti-Smokin | 'Anti-Smoking Organizations": an 11-page descriptive listing. | | | | | | | | | |
| | My People Blow!": an essay by Virginia Blaisdell reprinted from Connecticut Magazine on the unism that characterizes certain antismokers. | | | | | | | | | |
| "Observation from Worldview crusaders. | Dbservation: Gilgamesh on the Washington Shuttle": an essay by Peter L. Berger reprinted om Worldview Magazine analyzing possible motives behind the intolerance of militant antismoking usaders. | | | | | | | | | |
| "Public Smol public smoking | king, the Annoyand g controversy. | ce Issue": a broch | ure by TAN po | ointing out the i | real issues in the | | | | | |
| | Mail to: Public Affairs Departm Philip Morris USA 100 Parik Avenue New York, N.Y. 10017 Name (please print) Street | ent | State | | Żip | | | | | |
| | T | | | | | | | | | |
| - | Telephone Number | | | | | | | | | |

Check the candidates in your state and community.
Where do they stand on the issues?
Are there any initiatives or referendums on the upcoming ballot?
Choose the side that best represents your views and volunteer your time to the campaign of your choice.

2-4/Political participation in your state

Introduction

As we've said earlier, voting is basic to having a say in the type of elected officials—and government—we all have to live under. But there's an additional way you can play a role in the democratic process: by volunteering your time to the campaign of your choice.

Check your local newspaper or local election officials, or good-government organizations such as the League of Women Voters or the Chamber of Commerce, for names and addresses of candidates and political parties in your area. Check too for measures and issues that will be on the ballot in the next election.

If you have any trouble identifying names and addresses of candidates, campaign or party headquarters in your area, write the Public Affairs Department.

The decision to support any candidate or any ballot issue campaign will depend on how closely they reflect your own views on the issues.

Before deciding to volunteer for a particular campaign, you may want to get a group of friends, neighbors, or customers together to check and doublecheck the candidates and ballot issues. By meeting with the candidates or representatives from a campaign and asking their views on various issues, you will have a better idea of where they stand on matters concerning you.

Once you've decided on the campaign you want to work for—volunteer!

Industry campaigns

In recent years, antismokers have taken the issue of public smoking *directly* to the voters. Depending on the particular political jurisdiction, they've taken advantage of the fact that many states allow for the initiative and referendum to place public policy issues on the election ballot.

The initiative

Twenty-six states have provisions for the initiative. The initiative allows citizens to place public policy issues on the ballot for the voters to decide. A number of signatures, usually based on the percentage of people who voted in a designated previous election, are required for an initiative to qualify for the election ballot. Only signatures from people who are registered to vote at the time they sign the petition count toward the required number of names.

The referendum

A referendum also allows the people to decide a particular public policy issue. In most cases, the ballot measure is submitted to the voters *after* it has been passed or proposed by a legislative body.

In the event an initiative or referendum on a tobacco issue were to occur in your area, the Public Affairs Department, with the approval of PM senior management, may issue a call for volunteers. (See Chapter 2-2.)

In any political campaign—whether it's industry-related or not—volunteers play a critical role. Volunteers are the foot soldiers who carry the campaign's message to the voters. They work the phones, address and stuff campaign mailings, pass out leaflets, and urge their friends to attend political rallies. On election day they help out by baby sitting, driving voters to the polls, working on get-out-the-vote telephone banks, and working as poll watchers.

Some brief descriptions of campaign activities follow—one or more may appeal to you.

Working in a phone bank



The telephone is an integral part of every political campaign. Most campaigns install a bank of phones manned by volunteers. The volunteers use the phones to:

- Contact individual voters.
- Identify favorable voters.

A campaign always needs volunteers to help with the phone-bank duties. If you've never been involved in this kind of work, don't be concerned about not knowing what to do. Professionals will be on hand to conduct brief training sessions and supervise phone-bank operations. Where necessary, telephone scripts will be provided to make your phone work easier and more enjoyable.

Distributing literature

As a volunteer, you may be asked to distribute printed materials for the campaign—during door-to-door canvasses, at rallies, sporting events, shopping centers, plant gates, etc. Don't underestimate the impact of distributing such material. Every campaign uses this technique, and for good reason—it's one of the best ways to reach a large audience.

Working in a campaign headquarters

If you really want action, volunteer to work at the campaign headquarters. You may be asked to type, address and stuff envelopes, help with recordkeeping tasks, etc. Whatever you decide you'd prefer to do, be assured that there'll be plenty of action and you'll be right in the middle of it.

Holding a coffee or tea in your home



Holding a coffee or tea in your home can be one of the best ways to have your friends and neighbors meet and talk to a candidate or campaign spokesperson. It provides a relaxed and personal atmosphere in which to discuss the issues. And it helps to identify favorable voters and campaign volunteers.

Circulating a petition

This topic is covered in some detail in Chapter 2-3: "Citizen participation."

Canvassing a precinct or neighborhood

Most political campaigns make use of the door-to-door canvass. Each volunteer is assigned a part of the town—a "walking list" with names and addresses. The volunteers knock on every door:

- To distribute campaign literature.
- To identify favorable voters.

Again, don't be concerned about not knowing what to do. Most campaigns use professionals to train and supervise the volunteers.



Working in your home

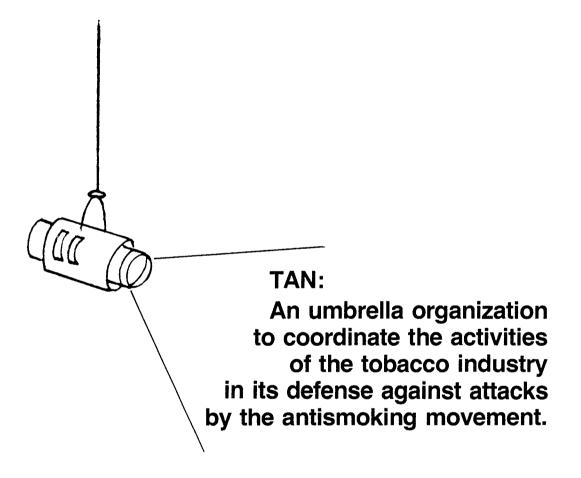


If there's a reason you can't leave your home to work on a campaign, don't feel left out. As we've said, campaign managers are always looking for people who have time to help. Many of the things that need doing can be done as well at home—things like typing, addressing and stuffing envelopes, for example.

You can also help by monitoring talk shows on radio and TV. If an opposing candidate or a representative for the other side in a ballot issue campaign appears, you can let the campaign you support know so that your side can demand equal time.

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2-5/The Tobacco Action Network (TAN)

Introduction

TAN is an umbrella organization that has brought the entire U.S. tobacco family together in defense of freedom of choice on matters affecting the use of tobacco. Volunteer members of TAN are part of an organized network that seeks to oppose the enactment of restrictive antitobacco laws and the imposition of punitive taxation.

Philip Morris fully supports TAN. Our own TAP program was designed in part to enable employees and spouses to participate in this vital organization.

How TAN is organized

TAN is headed up by a national director in Washington, D.C. The national director works closely with a TAN Corporate Coordinators Committee made up of senior executives from each of the major participating cigarette manufacturers.

TAN is also organized on the state level in many states. Each TAN organization is headed up by a state director (refer to the list of State TAN Organizations included in this chapter). The State TAN Director works closely with a State TAN Advisory Committee made up of representatives from each segment of the tobacco industry in the state or area, including representatives from the participating cigarette manufacturers and the Tobacco Institute legislative counsel for that state.

The Philip Morris company representative on the State TAN Advisory Committee is the liaison between TAN and PM employees in the area who are enrolled in TAP-TAN. In the event some type of united industry action is needed during work hours, the request for PM volunteers will come either from the PM company representative in your state or area, or from another PM manager in the region where the action is needed. (See Chapter 2-2.)

How you can join TAP-TAN

In the back of this manual you'll find a postage-paid TAP-TAN volunteer card. By filling out this card and returning it to the Public Affairs Department (or to your supervisor), you become a member of TAP and TAN. (Note that there is space on the card for your spouse to volunteer as well.)

If you live in a part of the country where there is a state TAN organization, you will be kept informed of political developments through periodic issues of your state TAN newsletter. If you live in a state or locality where there is no state TAN chapter, you will receive, on a periodic basis, issues of the *National TAN Update* newsletter.



Source: https://www.industrydocuments.ucsf.edu/docs/tjgl0000

The addresses of State TAN Organizations and PM Company Representatives to State TAN Advisory Committees appear on the next pages.

State Directors — The Tobacco Institute

Northern Zone

Illinois, Iowa

James E. Tierney Suite 4B 4 Old State Capitol Plaza N. Springfield, IL 62701 (217) 525-0292 (o) (217) 787-4106 (h)

Nebraska, North Dakota, South Dakota, Wyoming

William J. Nicholas Pioneer Plaza South Suite 204 3201 Pioneers Boulevard Lincoln, NE 68516 (402) 489-9385 (o) (402) 423-0694 (h)

Northern New England ME, VT, NH

Dennis M. Dyer One Wells Avenue Room 501A Newton, MA 02159 (617) 332-1100 (o) (617) 927-4142 (h)

Southern New England MA. CT. RI

John J. McGlynn, Jr. One Wells Avenue Room 501A Newton, MA 02159 (617) 332-1100 (o) (617) 922-5514 (h)

New Jersey, Delaware

James C. Hedden 2 Quakerbridge Plaza Suite H Trenton, NJ 08619 (609) 586-9000 (o) (609) 586-7462 (h)

New York

Michael G. Griffin 1045 Ellicott Square Bldg. 295 Main Street Buffalo, NY 14203 (716) 856-7311 (o) (716) 824-6747 (h)

Oregon, Washington

John H. McCulley 257 13th Street, N.E. Salem, OR 97301 (503) 370-9305 (o) (503) 362-6482 (h)

Pennsylvania

Gerald P. Kupris 5211 E. Trindle Road Mechanicsburg, PA 17055 (717) 697-8694 (o) (717) 761-6731 (h)

Wisconsin, Minnesota

Peter J. Larkin 217 South Hamilton Suite 403 Madison, WI 53703 (608) 251-3232 (o) (608) 833-7838 (h)

Southern Zone

California

Ms. Bonnie Hulse 1225 8th Street Suite 220 Sacramento, CA 95814 (916) 448-3543 (o) (916) 927-9962 (h)

Colorado, New Mexico

Ms. Judy Brunelli 650 South Cherry Suite 650 Denver, CO 80222 (303) 320-1113 (o) (303) 741-1767 (h)

Florida

Douglas Sessions Suite 240 Barnett Bank Building Tallahassee, FL 32302 (904) 222-1641 (o)

Northern Texas, Oklahoma

Terry Frakes Exchange Park Suite 280-A South 7800 Shoal Creek Boulevard Austin, TX 78757 (512) 458-9289 (o) (512) 926-3021 (h)

Southern Texas, Louisiana

Paul S. Harris Exchange Park Suite 280-A South 7800 Shoal Creek Boulevard Austin, TX 78757 (512) 458-9289 (o) (512) 837-6291 (h)

PM Representatives to State TAN Advisory Committees

Arizona

Chuck Evarkiou 9420 Farnham Street Suite 102 San Diego, CA 92123 (714) 560-8231

California (Northern)

James R. Kuhlman Philip Morris USA Suite 306 3130 La Selva Drive San Mateo, CA 94403 (415) 574-3040

California (Southern)

Ted O'Hirok Suite 214 825 Colorado Blvd. Los Angeles, CA 90041 (213) 254-6731

Connecticut

Artie Glaeberman (see Vermont)

Colorado

Ray Phillips (see Oregon)

Jack E. Gibson Suite 310, Building 1 6000 East Evans Denver, CO 80222 (303) 759-1811

Delaware

Fred Swartz 10605 Concord Street Suite 401 Kensington, MD 20795 (301) 933-7733

Florida

John A. Crawford Suite 110 1395 N.W. 167th Street Miami, FL 33169 (305) 621-3628

Idaho

Jack E. Gibson (see Colorado)

Illinois

Larry Scanlon Suite 309 121 S. Wilke Road Arlington Heights, IL 60005 (312) 398-8506

lowa

Dwight Alford 24 Corporate Woods 10890 Benson, Suite 350 Overland Park, KS 66210 (913) 381-1352

Edward Van Dyke (see Massachusetts)

Massachusetts

Edward Van Dyke 990 Washington Street Suite 311 Dedham, MA 02026 (617) 329-2848

Minnesota

A. B. Campbell 7901 Xerxes Avenue South Suite 103 Minneapolis, MN 55431 (612) 884-9834

Montana

Bob Eberling 305 108th Avenue, N.E. Suite 207 Bellevue, WA 98004 (206) 453-1459

Nebraska

John Goldenstein Gretna, NE 68028 (402) 895-4981

Nevada

James R. Kuhlman (see Northern California)

New Hampshire

Edward Van Dyke (see Massachusetts)

New Mexico

Chuck Evarkiou (see Arizona)

New Jersey

Joe Chaump 455 Gotham Parkway Carlstadt, NJ 07072 (201) 933-2970

New York

Nat Gold 60 Cutter Mill Road Suite 208 Great Neck, NY 11021 (212) 229-2185

Al Portnoy 60 Cutter Mill Road Suite 207 Great Neck, NY 11021 (212) 423-5220 (516) 487-3990

North Dakota

James A. Shaff P.O. Box 41 Aberdeen, SD 57401 (605) 225-7963

Ohio

Ken Sass 6315 Pearl Road Suite 304 Parma Heights, OH 44130 (216) 885-1158

Oregon

Ray Phillips Suite 310. Building 1 6000 East Evans Denver, CO 80222 (303) 759-1811

Pennsylvania

George Powell No. 9 Valley Forge Executive Mall Suite 221 580 East Swedesford Road Wayne, PA 19087 (215) 293-0650

Rhode Island

Edward Van Dyke (see Massachusetts)

South Dakota

James A. Shaff (see North Dakota)

Texas (Northern)

Ray White 2695 Villa Creek Drive Metro Square Suite 290 Dallas, TX 75234 (214) 620-1641

Texas (Southern)

Larry Glennie 2695 Villa Creek Drive Metro Square Suite 280 Dallas, TX 75234 (214) 243-2213

Utah

Jack Gibson (see Colorado)

Vermont

Artie Glaeberman 185 Silas Deane Highway Wethersfield, CT 06109 (203) 563-9361

Washington

Ray Phillips (see Oregon)

Bob Eberling (see Montana)

Wisconsin

Robert D. Ames P.O. Box 6 North Lakes, WI 53064 (414) 367-5542

Wyoming

Jack Gibson (see Colorado)

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Campend Marker

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- Ustribution and Sales

 1. 550 pulmaty Wholesalers, Jobbers and Challis
- 87,000 distribution employees t million payroll
- 4 million retail outlets (supermarkets account for 40% of sales) including 800,000 vending machines 44,160,000 employees, \$1.6 billion payroll

- Total excises represent more than a third of consumer tobacco spending in nearly 3

Excise Taxes

- Federal, 8¢/pack = \$2.4 billion State-local average, 12¢/pack = \$3.8 billion
- times what U.S. farmers get for crop

9¢ Processing 32.0% Retail Sales Oi? **Cigarettes** 1978 COST 12¢ Distribution 20.8% PACKAGE \$16.1 billion **59**¢ Taxes 10109Z0G0Z

Processing and Manufacturing

- Alhousicson occurs sick visculities in 29 states 7/27/Ocemployees in 50/5 lates states along visculition significations along v
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World Trade

- US is world's largest tobacco exporter
- third largest importer, the last of the contribution of \$1.7 billion plus

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